Pritam Chatterjee

UI UX Designer – Based in Kolkata, IN

+91–7001645732
chatterprit.design@gmail.com
Portfolio Link: www.chatterprit.in

Summary

UI UX Designer with 5 years of experience building intuitive, user-friendly products for enterprise and consumer use. Strong background in problem-solving and user empathy, with expertise in end-to-end design processes. Skilled in wireframing, prototyping, usability testing, and design systems. Exploring AI-driven workflows, conversational UX, and predictive design while keeping human-centered design at the core.

Work Experience

Tata Consultancy Services
UI UX Designer
Apr 2023 – Present, Kolkata

- Led UX for CSR applications on emissions tracking and data workflows; improved data clarity and reporting speed by 25 percent.
- Owned complete UX process: workshops, user research, journey mapping, wireframes, prototypes, and usability testing.
- Partnered with global engineering, QA, and business teams to deliver scalable, responsive solutions.
- Designed a geothermal planning tool; reduced decision-making time by 30 percent and received TCS Star Team Award.
- Redesigned internal LMS platform; increased course completion by 20 percent and learner engagement by 25 percent.

Tata Consultancy Services
Experience Analyst – UX Transition
Jan 2021 – Mar 2023, Kolkata

- Managed UX for Windchill system, acting as bridge between product support and business teams.
- Resolved issues and guided platform improvements while ensuring smooth usability.
- Built backend workflows, permissions, and documentation to improve efficiency by 15 percent.
- Developed systems thinking and human-centered design mindset during transition into UX role.

Achievements

- TCS Star Team Award for critical energy project with complete UX ownership.
- Served as the solo UX designer for more than 5 enterprise applications used by global teams.
- Recognized for introducing design systems that improved consistency across platforms.

Education

B.Tech in Computer Science Engineering, Durgapur Institute of Advanced Technology & Management (2016–2020)

Certifications

Google UX Design Professional Certificate, Coursera (Nov 2023)

Skills

UI Design, UX Design, Visual Design, Interaction Design, Storyboarding, User Flows, Wireframing & Prototyping, Accessibility, Journey Mapping, Data Visualization, Information Architecture, Responsive Web Design, Design Thinking, Human-Centered Design, Design Systems, Interaction Patterns, Usability Heuristics

User Interviews, Surveys, Usability Testing, Competitive Analysis, A/B Testing, Heuristic Evaluation

Conversational UX, Human-AI Interaction, Predictive UX, Ethical and Responsible Design, AI-Assisted Prototyping

Figma, Miro, Sketch, InVision, Notion, Adobe After Effects, Photoshop, Illustrator, Canva, Windsurf, Wix Studio, Lovable